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ORS

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, May 04, 2011 3:50 PM
To: 'Jeff Kerbow'
Subject: RE: Protest against 2011-47-WS

RECEIVED
5/5/11
tod

Dear Mr. Kerbow:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

RECEIVED

MAY 05 2011

From: Jeff Kerbow [mailto:jkerbow001@gmail.com]
Sent: Wednesday, May 04, 2011 2:59 PM
To: Contact
Subject: Protest against 2011-47-WS

PSC SC
CLERK'S OFFICE

My name is Jeff Kerbow and I am currently a customer of Carolina Water Service.

I work for a regulated company that also has to file with the commission for rate increases. Considering how much outcry we receive over a 3%-5% rate increase filing, I was especially shocked to learn about the requested 80% rate increase CWS has filed. While I fully appreciate the demands of maintaining a safe and reliable water system, I cannot understand the justification for such a dramatic increase in rates - especially in light of how the rates were already higher than those found in surrounding areas. Considering the poor customer service track record CWS has had, I would strongly argue against any increase at all.

As the sole resident at my house, 90% of my current bill are base charges. Should this rate increase be approved, my total bill would increase by well over 75%. Even in this age of across the board inflation, that is more than unreasonable.

I am contemplating putting my current residence on the market at the end of the year. While I'd love to live in an area outside of Carolina Water Service's territory, it seems to me that this rate increase is so extraordinarily large and unreasonable that it might negatively impact my ability to sell the house.

If the cost of maintaining reliable service is too high for Carolina Water Service, I suggest they sell their service territory and customers to another entity and get out of the business,

I appreciate your attention.

Jeff Kerbow
118 Mansfield Circle